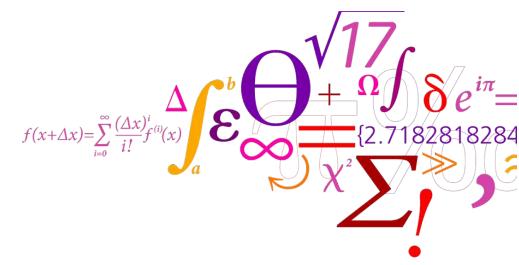
Dan Technical University of Denmark



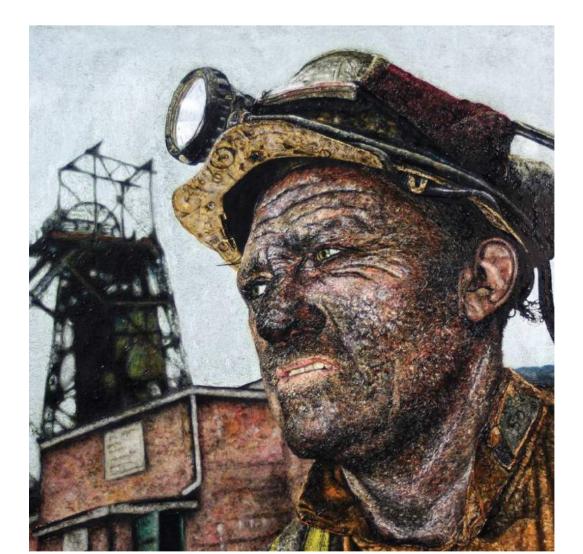
#### **Coalface Psychology**



John Paulin Hansen, professor Human Factors Group DTU Management Engineering

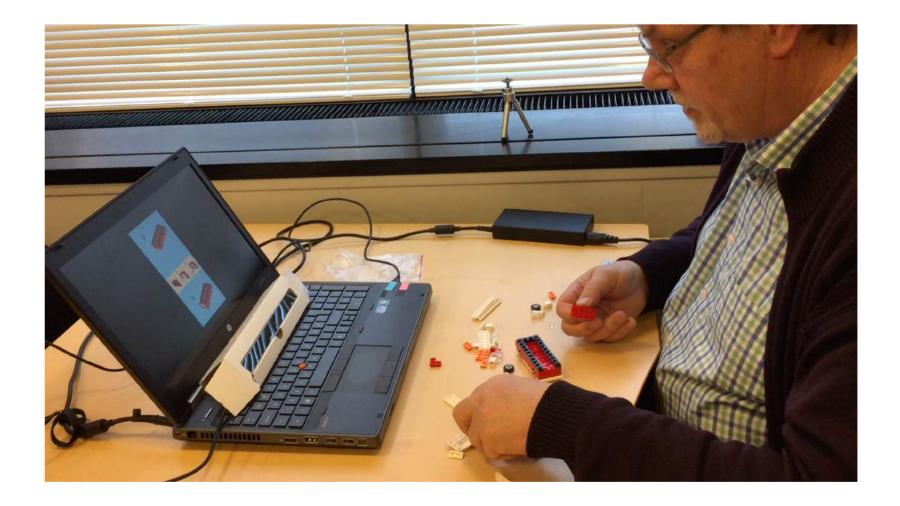


#### Coalface – what does it mean?



 When people talk about what is happening at the coalface of a particular profession, they are talking about the thoughts and actions of the people who are actually doing the job.

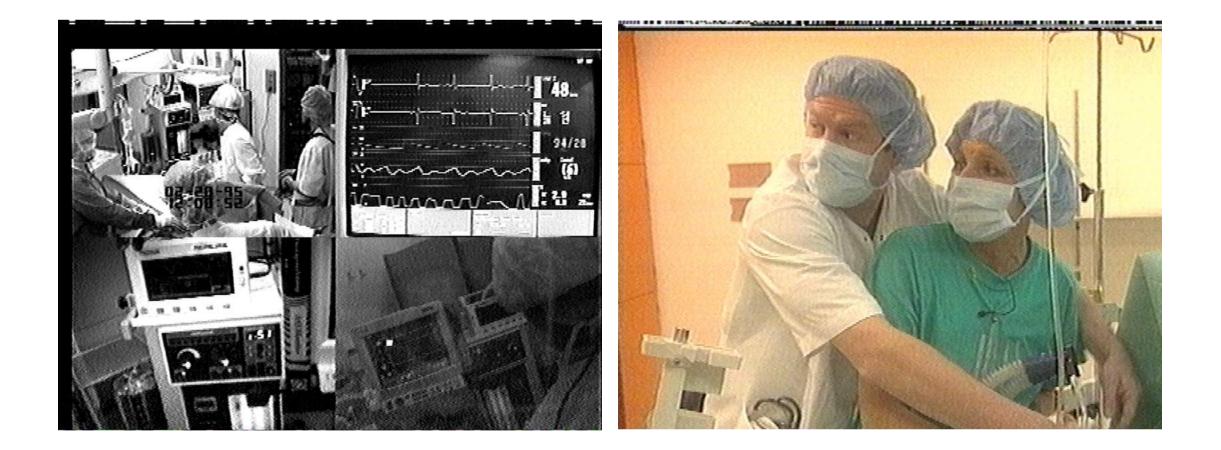
## So what do coalface psychologist do?



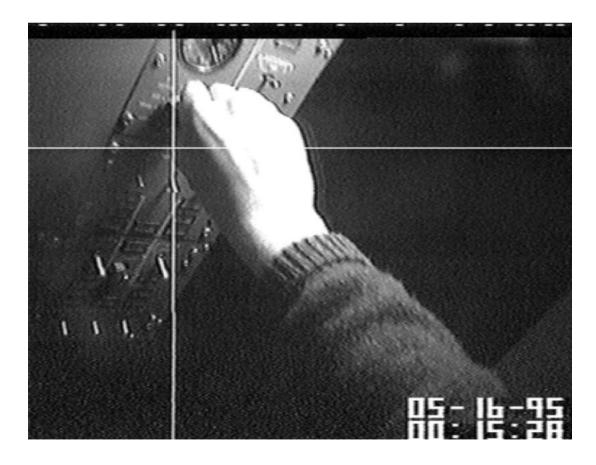
# Multi-Modal Recording and Analysis of Interaction among Operators and Work Systems



## Sophus project



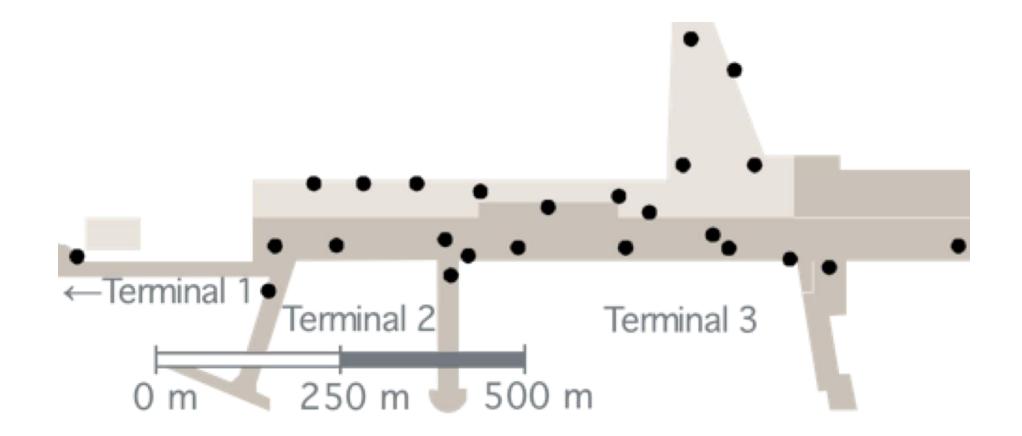
## Mate project

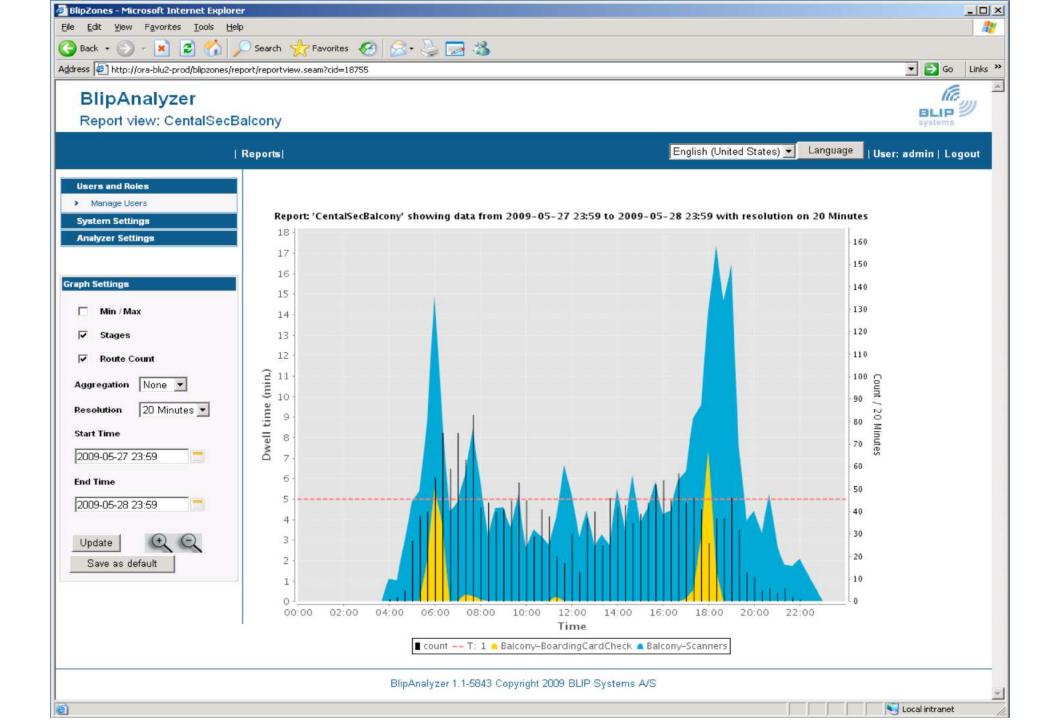






## Spopos project





## Blip Systems A/S





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## Human Machine Interaction



## Gaze and voice interface



## Healthcare technology



## From air pilots to wheelchair pilots



## Forever grateful



